

TERMS & CONDITIONS FOR: HOTEL ACCOMMODATIONS/SIGHTSEEING EXCURSIONS/SCHEDULED TOURS/TRANSFERS/RESTAURANTS and MINI CRUISES

The following conditions are not valid during Italian Holidays and/or Special events. In these cases, specific conditions prevail. Consult your travel professional.

RATES: All rates are quoted in EURO and include 19% European VAT taxes and will be converted into US dollars at the time of actual transaction. [Currency Converter](#)

HOTELS:

Fratelli & Company reserves the right to substitute hotels of similar category at no additional cost, should circumstances deem necessary.

CANCELLATIONS AND REFUNDS:

Hotel bookings: cancelled without at least 30 days notice are subject to a cancellation fee of 10% by Fratelli & Company in addition to cancellation penalties imposed by each individual hotel policy.

1) Scheduled Escorted tours: [Scents of Italy Daffodil Lily Pansy Daisy Lemoncello Tour Tastes of Italy Lemoncello Tour by Train Charming Italy 4 star superior Charming Italy 4 star Charming Italy 3 star Sicily Jolly Tour](#)

For cancellations at least 30 days before arrival. No cancellation fee

For cancellations from 29 – 15 days prior to arrival €100,00 per person

For cancellations from 14 – 7 days prior to arrival 50% penalty fee of package price per person

For cancellation less than 7 days prior to arrival no refund of package price per person

2) Excursions/Sightseeing/Transfers

For cancellations 21 days prior to date of scheduled service. No penalty fee.

For cancellations from 20 days to 7 days to date of scheduled service 25% penalty fee.

For cancellations less than 7 days to 72 hours prior to date of scheduled service 50% penalty fee.

Less than 72 hours prior to date of scheduled service. No Refund.

3) Late bookings (made less than 7 days prior to date of scheduled services):

Payments are accepted only by credit card (VISA, MasterCard) or Overnight Certified Checks.

Cancellation of Passenger's Rights: In an effort to make the tour pleasant for all, the tour operator reserves the right to: 1. cancel any reservation and refund the tour price, pursuant to the cancellation clause, of any passenger who acts irrational by words, actions and demeanor prior to the tour departure; 2. refuse further participation in the tour once the tour begins, with no refund given, to passengers who: act unruly, irrational, unduly argumentative, incite trouble among passengers, endanger the health and/or safety of the other passengers, tour operator, tour organizer, and/or tour escort, or if they become physically or emotionally disabled and create a burden that the remaining passengers are unwilling to accept. No tour passenger, tour operator, tour organizer, tour escort, will be obligated to assist any infirm, handicapped or injured passenger.

Physical and Emotional Limitations: The tour operator cannot be held responsible for any part of the tour missed due to physical or emotional limitations. Anyone who cannot participate in an event will not receive a refund for any unused portion. Further, if anyone must stop or return to a hotel or motor-coach during a tour, and uses public transportation or taxis, it will be their responsibility to pay for the transportation.

Responsibility: Fratelli & Co., your tour operator, has arranged a package which may include air/land transportation, hotel accommodations, food service, transfers, sightseeing, excursions, mini-cruises and scheduled tours. Neither the tour operator nor the organizer own, operate, manage, or control any hotel, bus company, railroad, cruise line, service provider, restaurant, airline transportation company, person or persons rendering any of the services, and/or accommodations offered in connection with these services. The tour operator and/or tour organizer do not guarantee any passenger's safety who participate in tour/sightseeing excursions/transfers, mini-cruises, air/land/sea transportation. Accordingly, the passenger understands that he or she has no claim against the tour operator or organizer for any delay, or other irregularity caused by a third party service provider, damage to or loss of property, injury to or death of the person due to any action or failure to act by the air carrier, bus carriers, private cars, livery carriers, railroad, ships, hotels, restaurants and any service providers in connection with these services, strikes, war, or any acts of God. Under these circumstances, no portion of the services will be refunded. It is advisable that you cover any potential risks with insurance coverage.

Miscellaneous: Any Litigation concerning these services shall be brought in the State of New Jersey. This agreement shall be construed according to New Jersey and Federal law. The tour operator shall not be responsible for any typographical errors or misprints. The tour operator reserves the right to substitute in its discretion any air, land and sea carrier, hotels, and service providers and itinerary.

I have read, understand and accept the above "Terms" Signature _____ Date: _____